



Q1 2020

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### **Applied Value Telecommunications Practice**

Telecommunication has been a core practice area for Applied Value since our inception in 1997. Over the last 20 plus years, we have supported a wide range of clients across the telecommunications value chain and across continents.

We generate client value and provide tangible results by applying an unbiased perspective, having a hands-on approach and by recognizing the importance of delivering value fast.

### **About this report**

The purpose of this report is to track the financial performance of major players in the telecommunications industry, from operators to infrastructure OEMs and mobile device makers.

We hope that you find this report insightful, and we welcome feedback or opportunities for further discussions.

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### Applied Value's telecom report tracks the financial performance of major players in the industry

**Operators Infrastructure OEMs** 













**Device OEMs** 





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**SK** telecom

























VEON

verizon\(



























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COVID-19 Response Insight

**About Applied Value** 



### **Executive summary**

#### **Key takeaways per segment**

#### **Operators**

- Global operators improved EBITDA and NOPAT by 22.7% and 15.6% Q-o-Q respectively
- > Revenue decreased by 3% Y-o-Y globally
- > Operators' annual CAPEX declined from 17% to 13% in Q1'20 as a result of project suspensions due to COVID-19

## Infrastructure OEMs

- All major infrastructure OEMs had drastically decreasing revenue in Q1'20, caused by lower downstream demand and project suspensions
- > Ericsson had the highest ROIC in LTM at 18.7%, outperforming Huawei for the first time in the past five years
- > Ericsson overperformed peers in capital efficiency in LTM, whereas Huawei and ZTE witnessed significant declines in capital turnover, with 53% and 45% decrease respectively

#### Device OEMs

- Xiaomi's global share of the smartphone market increased by nearly 1% in Q1'20, driven by strong demand in India
- Apple remains the most profitable company within the device OEM industry with a NOPAT margin of 18%
- Apple saw a slight decrease in ROIC in the last quarter, however still performing best-in-class with an ROIC of 98%

### **Top performers**

Quarter



Year







Year



Quarter



Year





## Roundup of telecommunication forecasts

Telenor's CEO said that the pandemic heavily affected roaming revenues and prepaid markets. These effects are continuing into the second quarter, and revenue is facing an uncertain outlook for the remainder of the year. Telenor expects lower subscription, traffic revenue, and EBITDA growth, while capex-to-sales ratio, excluding licenses and spectrum, is expected to be around 13%.

Source: Telenor

Ericsson will grow North America revenues by 6% in 2021, based on continued rollouts of macrocells, street macro/mm Wave and CBRS. With all operators in North America needing to get their 5G acts together, standalone 5G network will be available to at least 70% of the US population by June 2023.

Source: DNB Markets

COVID-19 has already begun to shape the smartphone market as the first half shipments will demonstrate a large decline and then attempt to rebuild in 2H20, assuming the virus can be controlled. Global smartphone shipment is expected to decline by ~23% in 2020 due to the impact of the pandemic.

Source: CCS Insight

The impact of COVID-19 to correspond with a year-on-year decline in telecom revenue of 3.4% in 2020 across developed markets. The industry will return to growth in 2021, with a year-on-year revenue increase of 0.8% driven by pent-up demand in consumer broadband.

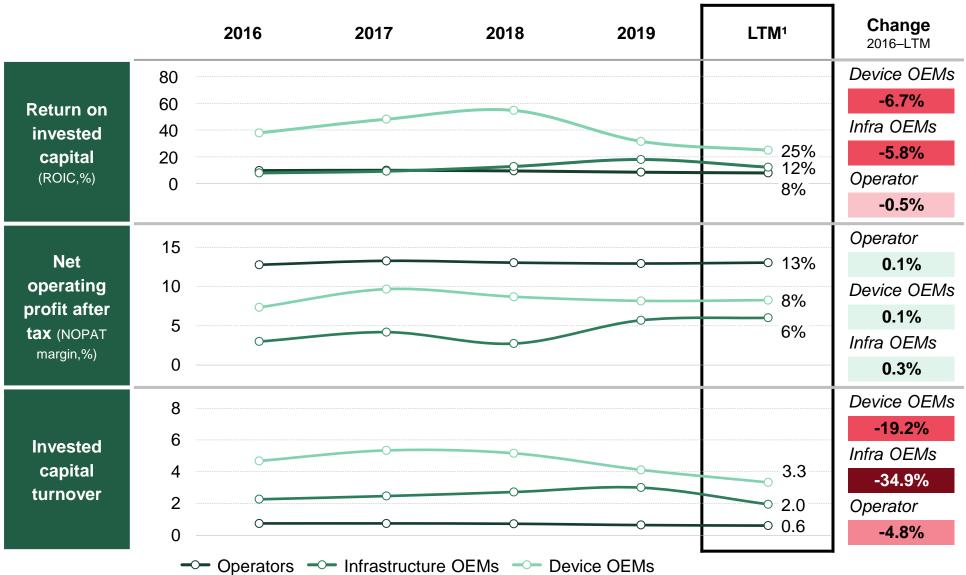
Source: Analysys Mason

Following by UK's permission of Huawei's entering of local 5G market, the U.S. Department of Commerce is close to signing off on a new rule that would allow U.S. companies to work with China's Huawei Technologies on setting standards for next generation 5G networks. After nearly a year of uncertainty, the department has drafted a new rule to address the issue.

Source: Various Press and News Reporting



### Financial overview (1/2): Yearly performance



Note: 1. LTM refers to Q2 2019 – Q1 2020 for most companies included in the report while 2019 refers to companies' reporting fiscal year 2019

Note: Deviations due to different selection of operators and restated company financials. Telecom report data is based on fiscal years and calendar quarters.



## Financial overview (2/2): Quarterly performance

	Segment	Q1 '20	Q4 '19	Q3 '19	Q2 '19
Sales Y-o-Y (% change)	Operators	-3.4%	0.5%	-1.1%	3.5%
	Infrastructure OEMs <sup>1</sup>	-4.1%	-3.5%	-3.0%	15.4%
	Device OEMs <sup>2</sup>	-12.5%	2.9%	-4.3%	-1.6%
Net operating profit after tax (NOPAT) Y-o-Y (pp. change)	Operators	0.3 pp.	0.8 pp.	-1.4 pp.	1.1 pp.
	Infrastructure OEMs <sup>1</sup>	1.5 pp.	1.0 pp.	1.5 pp.	9.4 pp.
	Device OEMs <sup>2</sup>	-0.5 pp.	-1.0 pp.	-1.9 pp.	-2.1 pp.
EBITDA Y-o-Y (pp. change)	Operators	1.7 pp.	2.1 pp.	-1.3 pp.	2.2 pp.
	Infrastructure OEMs <sup>1</sup>	1.3 pp.	2.6 pp.	2.5 pp.	11.6 pp.
	Device OEMs <sup>2</sup>	-0.7 pp.	-0.8 pp.	-1.9 pp.	-2.4 pp.

Notes: 1,2. Excluded Huawei (reports annually). Telecom report data is based on fiscal years and calendar quarters.



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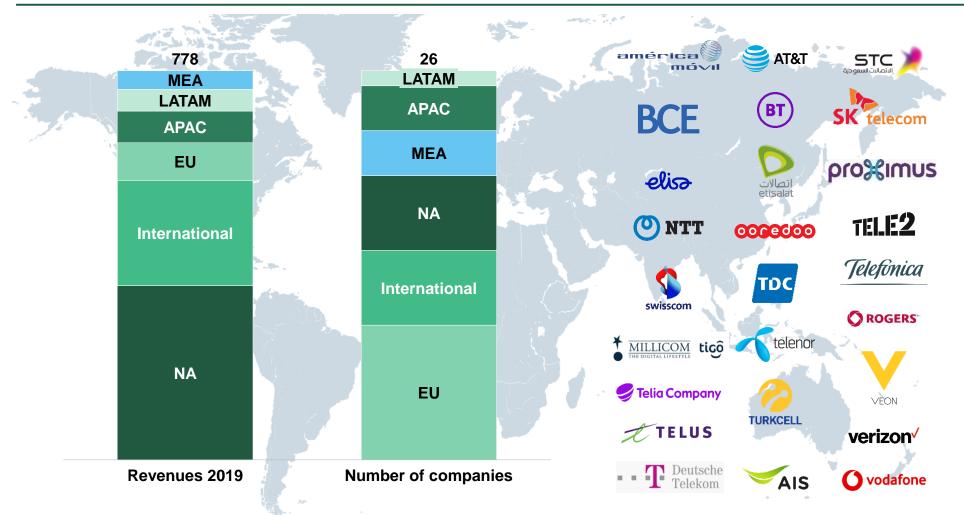
COVID-19 Response Insight

**About Applied Value** 



## The Q1 2020 report covers 26 of the largest operators globally, accounting for 778 billion USD in revenues

Report overview Revenue in BUSD



Note: The included companies differ from previous quarter.



## Key takeaways from the operator segment

Key takeaways		Top performers
Creating Shareholder Value	<ul> <li>&gt; ROIC performances varied between 2% and 15% over the last 12 months</li> <li>&gt; Most of the operators decreased their ROIC in LTM – AIS had the largest decline of 4.4%</li> <li>&gt; Vodafone had the largest ROIC improvement of 1.6%</li> </ul>	Vear معروبة معر
Revenue Performance	<ul> <li>Revenue decreased globally by ~3% Y-o-Y</li> <li>Quarterly revenue decreased by 9% due to COVID-19, which negatively impacted the business sectors and pay-tv</li> </ul>	AT&T  Jean Table Digital Lifestyle tig6
Margin Performance	<ul> <li>Global operators improved EBITDA and NOPAT margins significantly by 24% and 16% Q-o-Q</li> <li>Vodafone became the most profitable operator in Q1'20 with an EBITDA margin of 31% - its margin increased with 25% Y-o-Y, which was the largest improvement among operators</li> </ul>	Vodafone vodafone
Capital Expenditure	<ul> <li>With many project suspensions due to COVID-19, operator's CAPEX declined from 17% to 13% Q-o-Q</li> <li>TDC had the highest CAPEX ratio of 22% in Q1'20 and largest increase in CAPEX Y-o-Y of 8%</li> </ul>	Year Quarter DOL



### Recent events during the last two months across the operator sector

### News and happenings for operators

Apr-2020

Apr-2020

Apr-2020

Apr-2020

May-2020

May-2020

The merger between **T-Mobile** US and Sprint was completed after almost two years; the deal worth \$23 billion will result in a collaboration of the third and fourth-largest wireless carrier in the US in terms of subscriber base, forming a new company known as "The New T-Mobile"

**T-Mobile** continued to grow, covering 327 million people at the end of Q1'20. **T-Mobile** added 1,600 sites to its 5G footprint in Q1'20 and further accelerated that pace by adding 1,000 sites in April

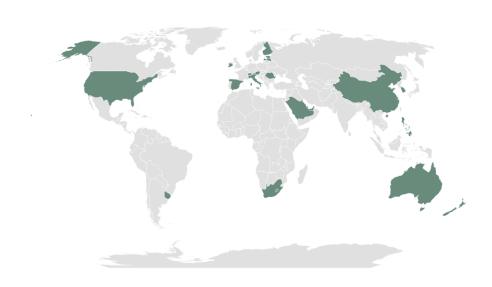
**Telefonica's** operations in LATAM posted a 4.8% organic decline in total revenues to EUR 2.20 billion in Q1'20, attributed to lower handset sales (-14.7%) due to Covid-19 impact and lower service revenues in mobile

Nokia and **Vodafone** Hutchison Australia announced 5G rollout in Australia and the Asia-Pacific region; Dutch operator **Vodafone** Ziggo is launching its 5G network in more than half of the Netherlands, with plans to expand the network to the rest of the country by late July

**BCE** Inc. reported a decrease in quarterly profits compared with a year ago for the first time, due to derivative losses related to a hedging program and lower revenue as a result of the pandemic

**Etisalat** reported flat profits of AED 2.2b in the first quarter despite the COVID-19 outbreak. Revenue increased marginally as voice and data traffic shifted from businesses to residential lines and from outdoor to indoor usage

### Footprint of operators who have commercially launched 5G

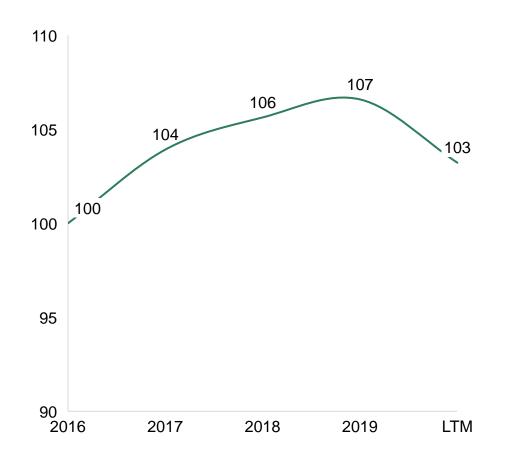


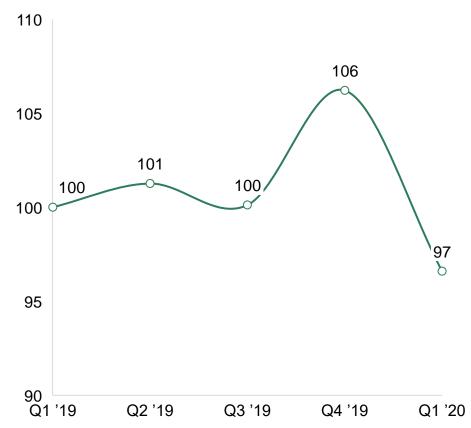
A total of 61 operators have launched 5G services in 34 countries, with more network deployments still underway and increasing 5G investments being seen globally



# Operator revenue decreased by 3% between Q1'19 and Q1'20, reaching the lowest point since 2017

Yearly revenues 2016 - LTM (index 2016=100) Quarterly revenues Q1'19 – Q1'20 (index Q1'19=100)





Note: The included companies differ from previous quarter.

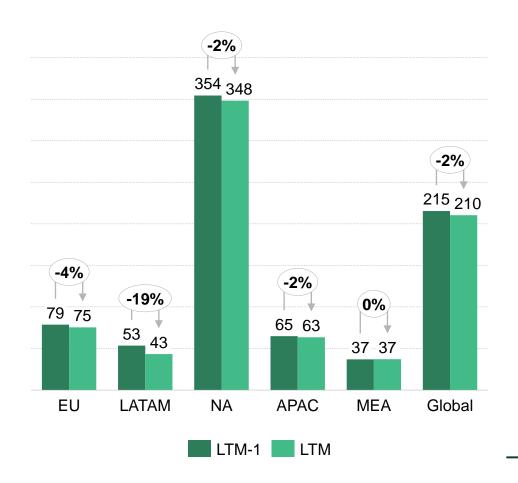


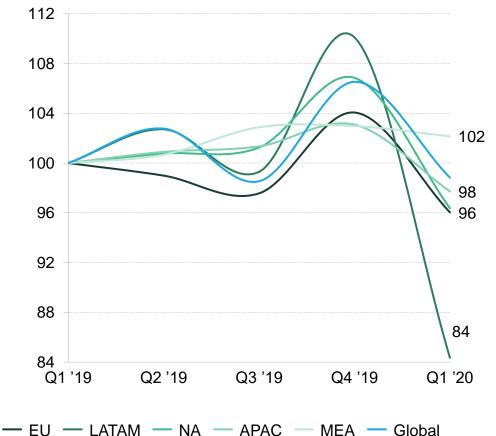
## All regions besides MEA had declining revenues in Q1'20, which was mainly caused by the pandemic outbreak

Yearly revenues by region

LTM-1 (Q2'18 – Q1'19), to LTM (Q2'19 – Q1'20), BUSD

Quarterly revenues by region Q1'19 to Q1'20 (index Q1'19=100)



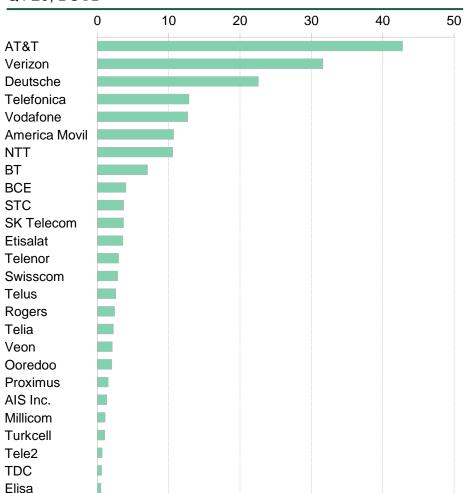


Note: The included companies differ from previous quarter.



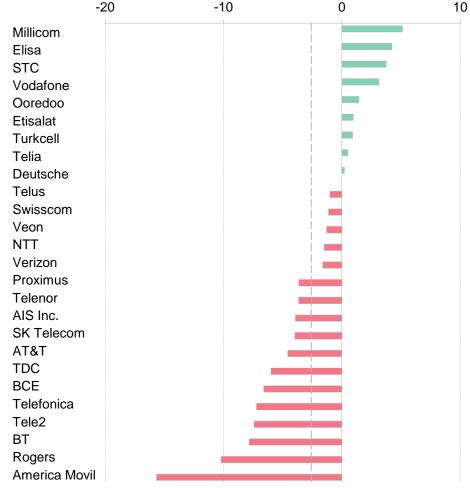
# The operators' revenues decreased with an average of 3% Y-o-Y, and Millicom had the greatest Y-o-Y revenue growth of 5%





### Revenue development by operator

Delta (Q1'20 vs. Q1'19), %

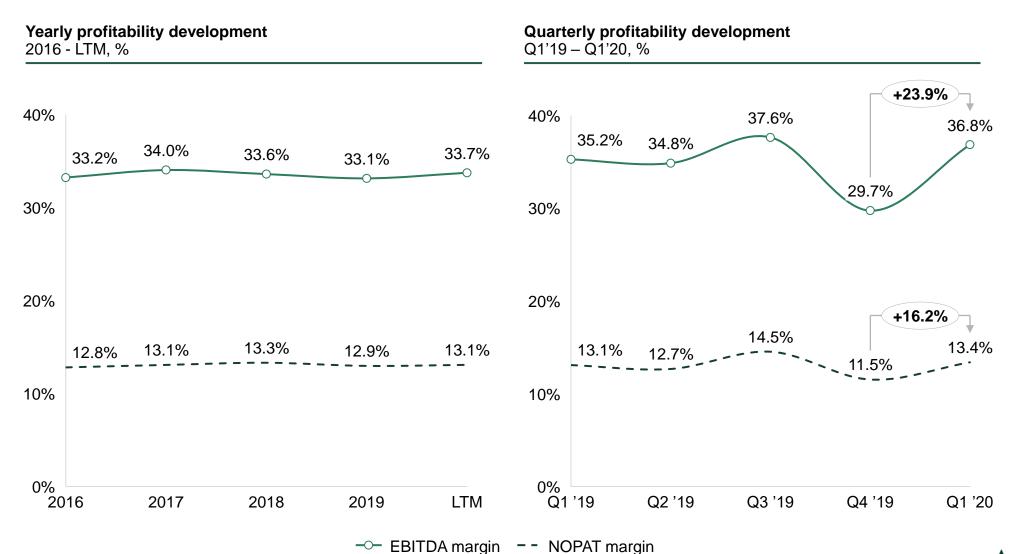


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Note: The included companies differ from previous quarter.



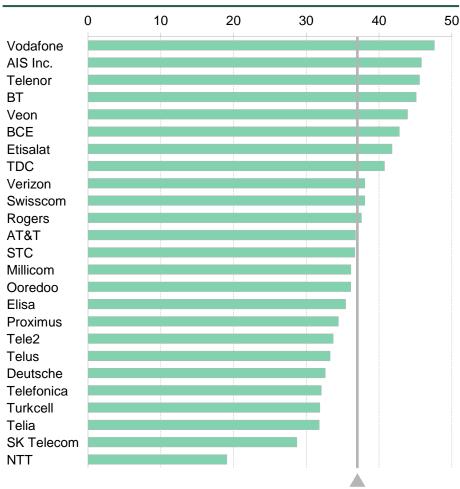
# The EBITDA and NOPAT margins for global operators improved by 24% and 16% Q-o-Q respectively



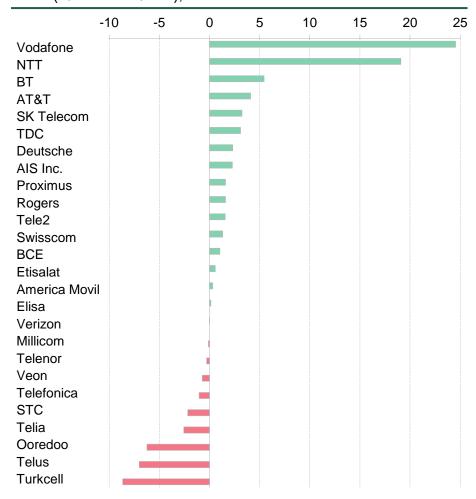
Note: The included companies differ from previous quarter.

## Vodafone improved its EBITDA margin by 25%, while Turkcell had a significant decline of 9% Y-o-Y in Q1'20



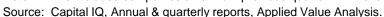


## **EBITDA** margin development by operator Delta (Q1'20 vs. Q1'19), %



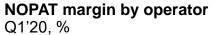


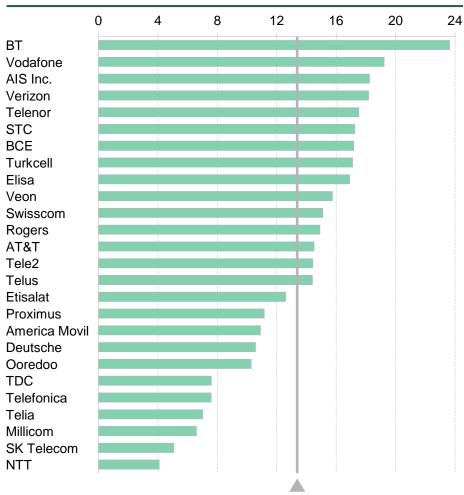
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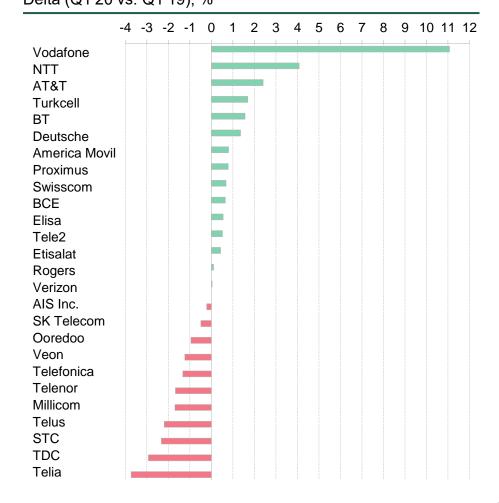


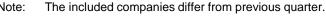
# NOPAT margin deviates significantly among operators, ranging from 4% to 24% - Vodafone's margin had highest growth in Q1'20





## NOPAT margin development by operator Delta (Q1'20 vs. Q1'19), %



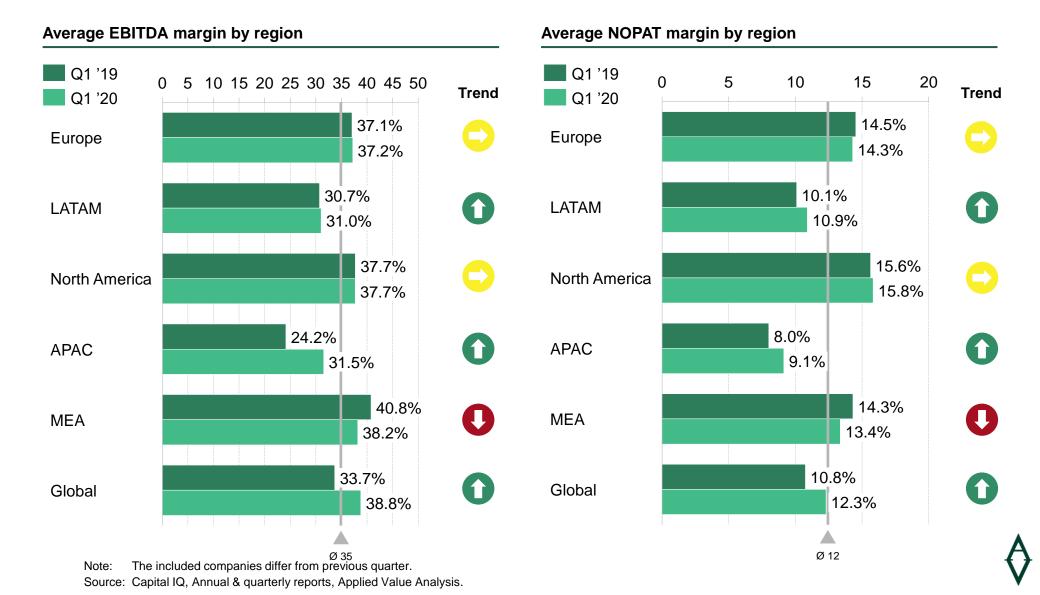


Source: Capital IQ, Annual & quarterly reports, Applied Value Analysis.

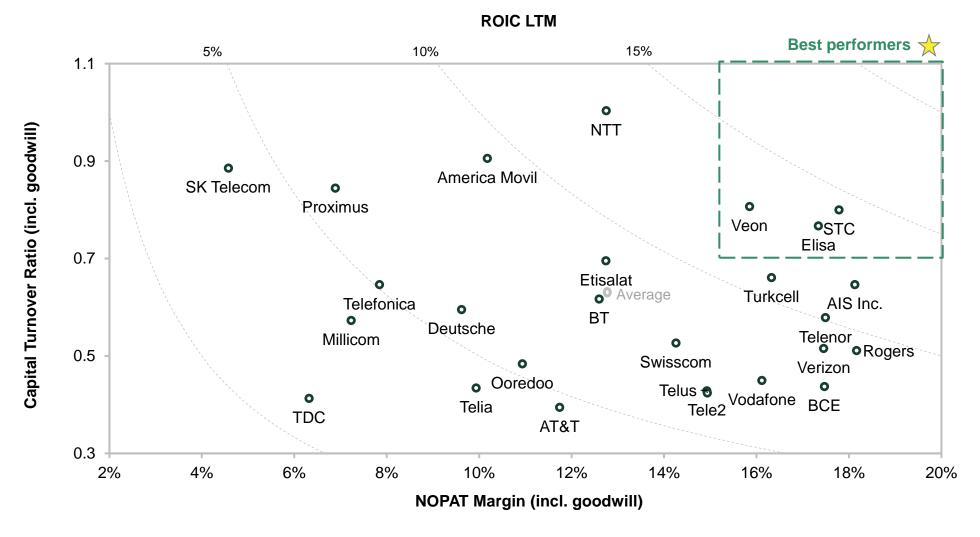
Ø 13



# APAC and Global operators had EBITDA margin increases Y-o-Y, whereas MEA players experienced profitability declines



# ROIC performances varied between 2% and 15% with STC, Veon, and Elisa as best performers during the last 12 months



lotes: ROIC = Return on Invested Capital (actual return that the company has generated after tax). BT excluded from ROIC analysis due to missing data. The included companies differ from previous quarter.



# Most of the operators had a decreasing ROICs in LTM, with AIS having the largest ROIC decline of 4.4%

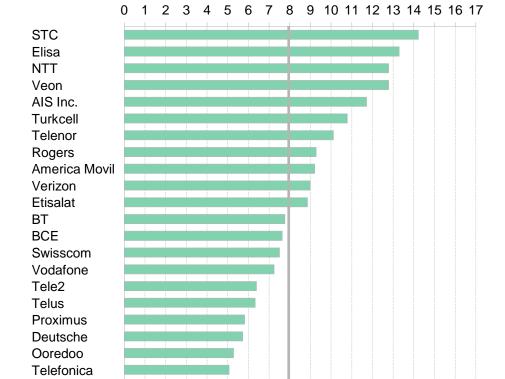


AT&T

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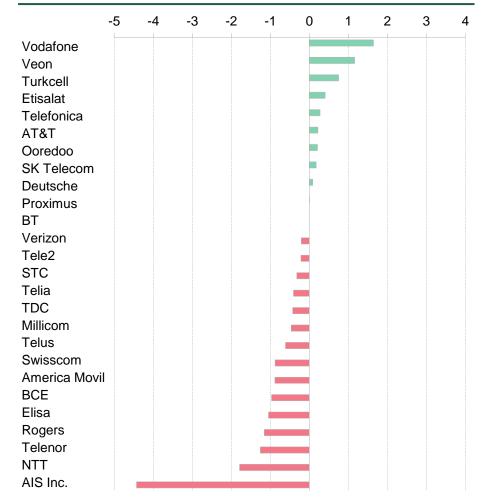
TDC

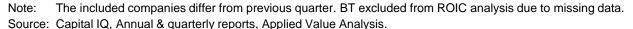
Millicom SK Telecom



#### **ROIC** development by operator

Delta (LTM vs. LTM-1), %

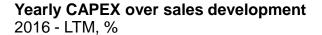




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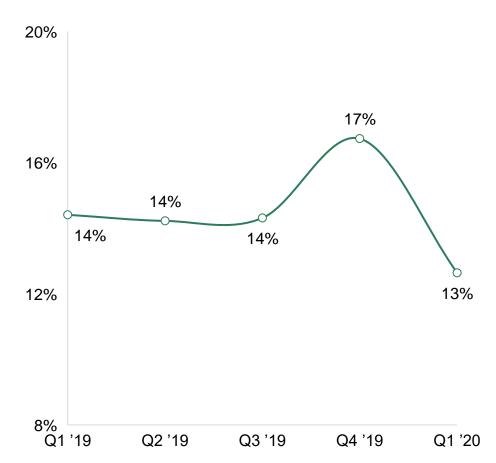


# As many projects were suspend during Q1'20 due to COVID-19, operators' annual CAPEX declined by 24% Q-o-Q





**Quarterly CAPEX over sales development** Q1'19 – Q1'20, %

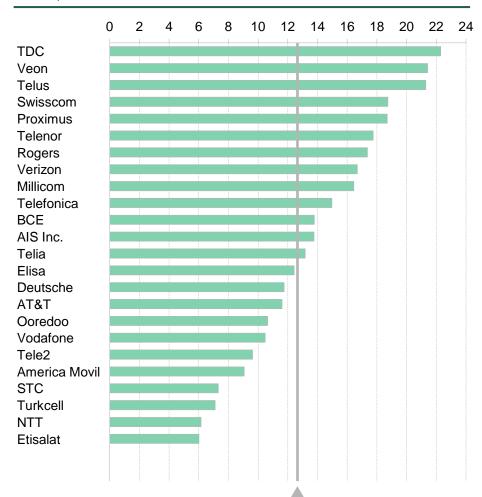


Note: The included companies differ from previous quarter.



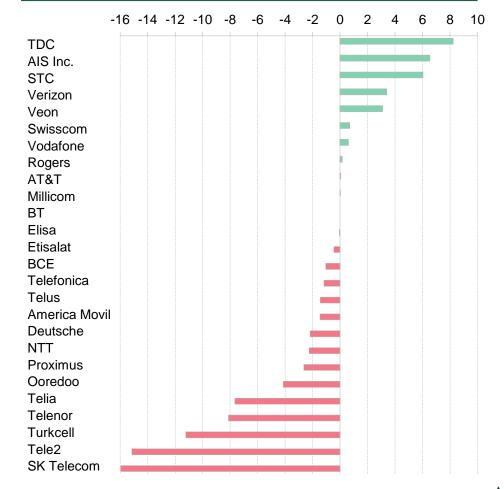
# The average CAPEX ratio was 13% in Q1'20, with TDC having the highest ratio of 22% and the largest increase in CAPEX Y-o-Y of 8%

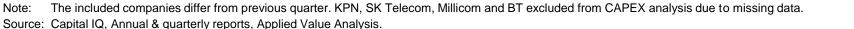




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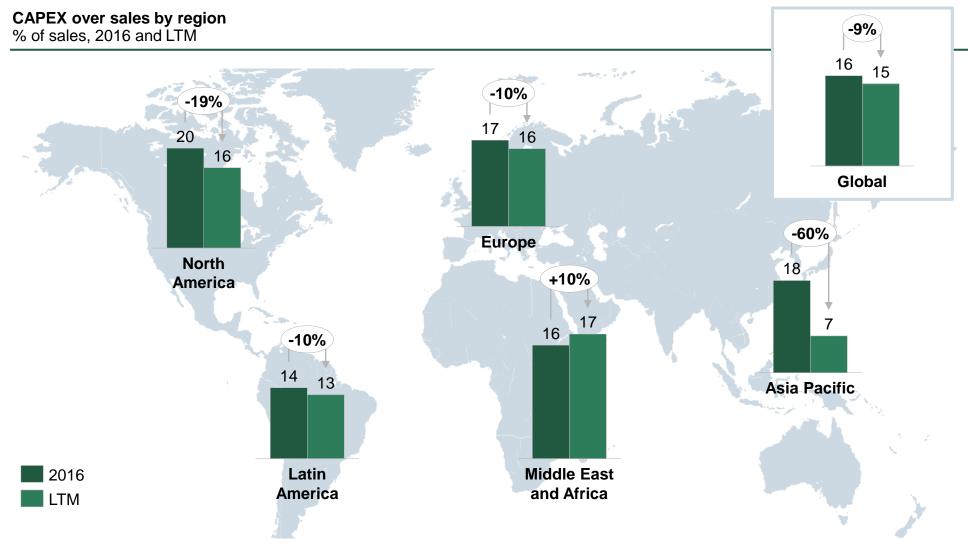
## CAPEX over sales development by operator Delta (Q1'20 vs. Q1'19), %







# The CAPEX of telecom operators declined for all regions except the Middle East and Africa in LTM compared to 2016



Note: The included companies differ from previous quarter.



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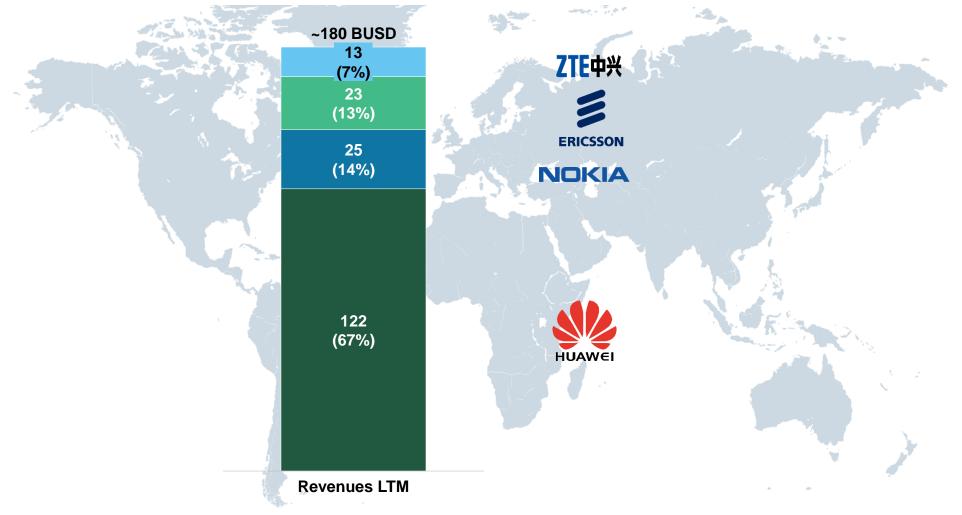
COVID-19 Response Insight

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## The Q1 2020 report includes the four major infrastructure players

#### Report overview Revenue in BUSD





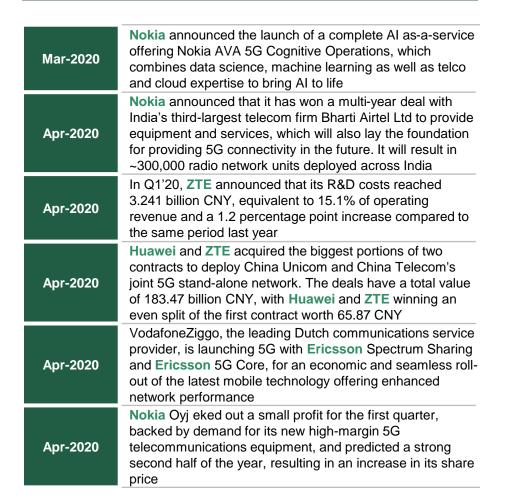
## **Key takeaways from the Infrastructure OEM segment**

Key takeaways		Top performers
Creating Shareholder Value	<ul> <li>Ericsson's ROIC, being the highest in LTM, reached 18.7% in Q1'20, outperforming Huawei for the first time in the past five years</li> <li>Huawei and ZTE experienced significant drops in ROIC due to trade bans caused by COVID-19. The declines in LTM were 17% and 7% respectively, compared to FY2019</li> </ul>	Jear Marter Market Mark
Revenue Performance	<ul> <li>All major players had significant decreases in revenue in Q1'20, caused by lower downstream demand and project suspensions</li> <li>As best performer, Huawei's revenues decreased with 3% Y-o-Y, whereas Ericsson, ZTE, and Nokia had revenue declines of 5%, 4%, and 8%</li> </ul>	Year Quarter I SMAUH
Margin Performance	<ul> <li>&gt; Ericsson, ZTE, and Huawei increased Q-o-Q EBITDA margin in Q1'20, recording margins at 13%, 11%, and 12%, with Ericsson being the most profitable</li> <li>&gt; Nokia decrease its EBITDA margin with 10% in LTM compared to FY2019, due to the pandemic delaying ~EUR 200m in revenue</li> </ul>	LERICSSON ERICSSON
Capital Efficiency	<ul> <li>Ericsson outperformed peers in capital efficiency, whereas Huawei and ZTE witnessed significant declines in capital turnover in LTM, with 53% and 45% decrease respectively</li> <li>Despite Huawei's decrease in CTR, its account receivables have always been lower than peers, currently being at only 50% of the industry average</li> </ul>	LERICSSON ERICSSON

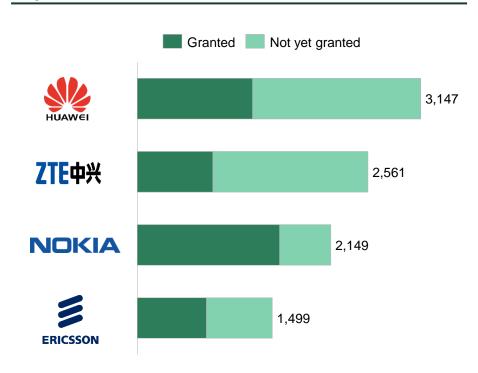


## Recent events during the last three months across the Infrastructure OEMs sector

#### **News and happenings for infrastructure OEMs**



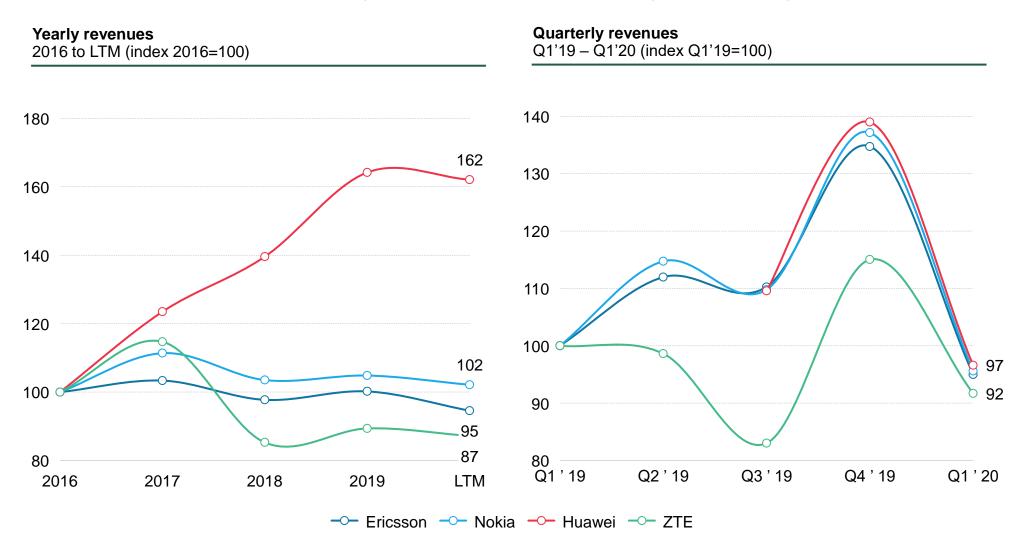
#### 5G patents rank

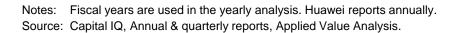


Among major infrastructure OEMs, Chinese players Huawei and ZTE are leading the 5G patent race, while Nokia is having the most granted patents



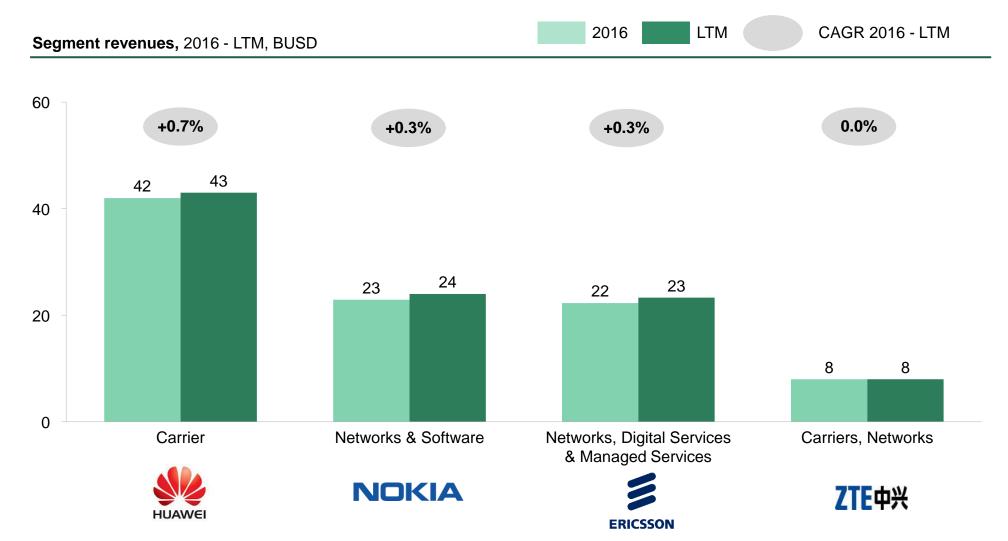
# All major infrastructure players experienced revenue falls Y-o-Y due to demand reduction and project suspensions mainly caused by COVID-19







# Huawei maintained its big revenue advantage over its peers followed by Nokia and Ericsson, although stagnation in growth is observed

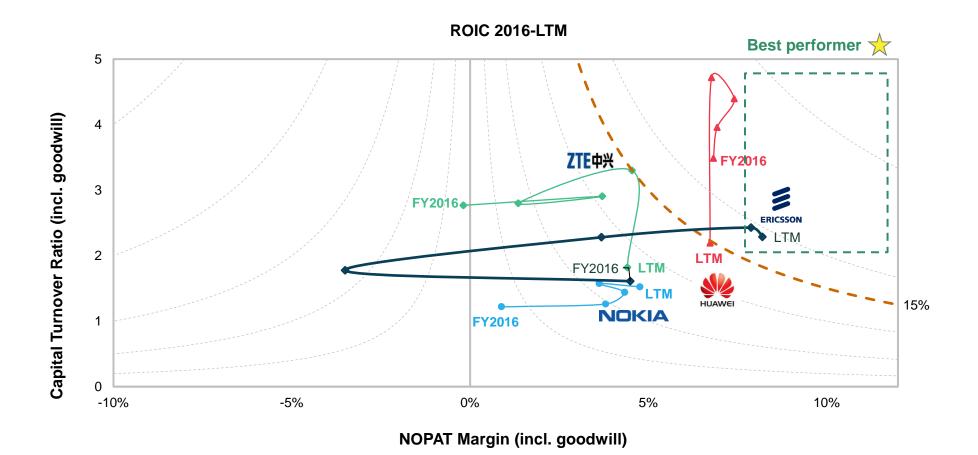


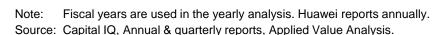


Included segments per company: Huawei (Carrier), ZTE (Carrier), Ericsson (Networks, Digital Services, Managed Services), Nokia (Networks, Software). Source: Capital IQ, Annual & quarterly reports, Applied Value Analysis.



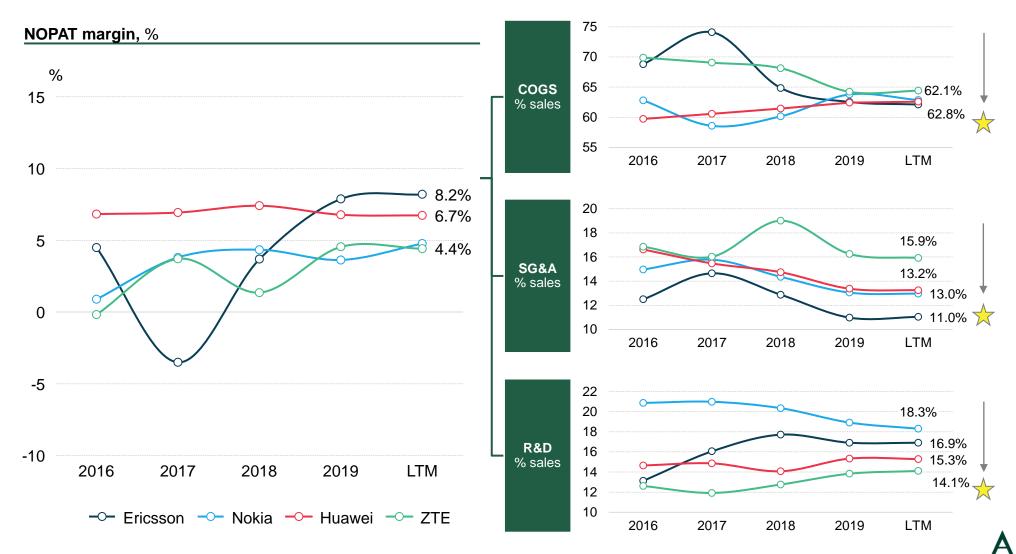
# Ericsson had the highest ROIC in LTM at 18.7% among the peer group, outperforming Huawei for the first time in the past five years





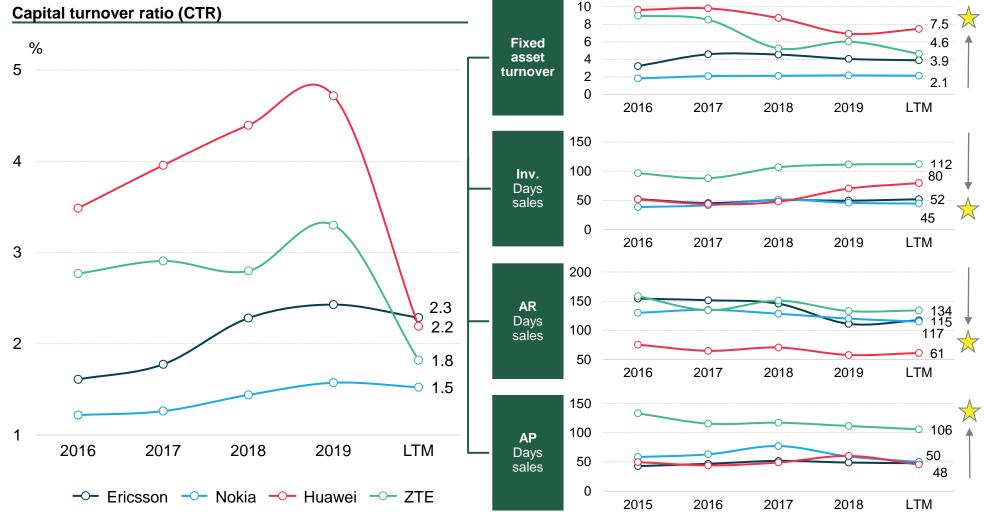


# Ericsson has improved its cost efficiency over the past three years, now recording the highest NOPAT margin among peers



Notes: Fiscal years are used in the yearly analysis. Huawei reports annually. Source: Capital IQ, Annual & quarterly reports, Applied Value Analysis.

# Huawei and ZTE decreased its capital turnover ratio significantly in LTM, caused by a trade ban resulting from the COVID-19 outbreak



Notes: Fiscal years are used in the yearly analysis. Huawei 2019 & LTM based on estimates. Source: Capital IQ, Annual & quarterly reports, Applied Value Analysis.



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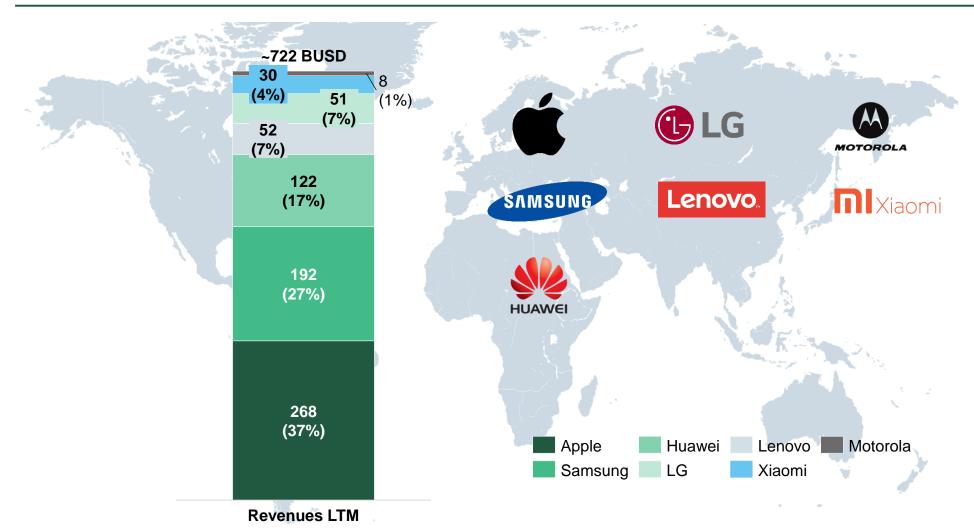
COVID-19 Response Insight

**About Applied Value** 



### The Q1 2020 report includes seven major device manufacturers

#### Report overview Revenue in BUSD



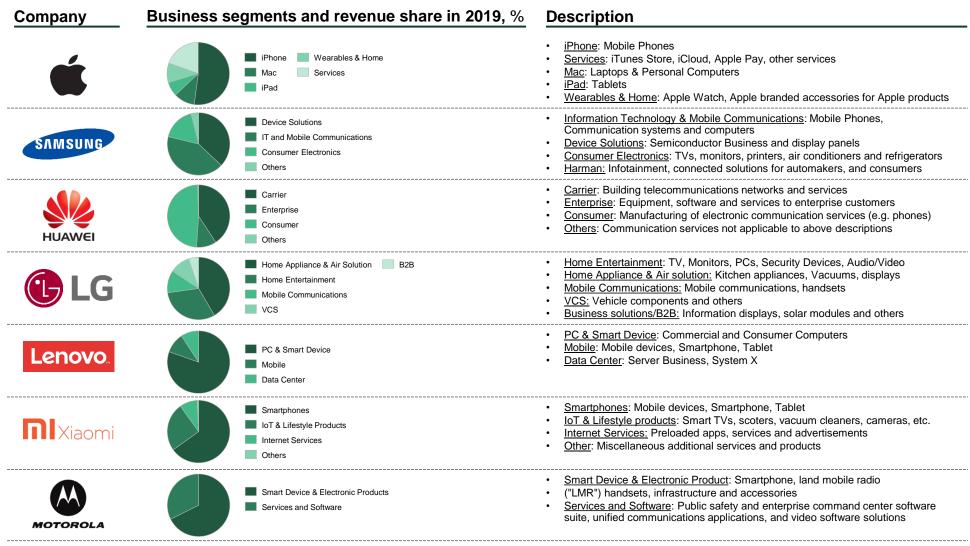


## **Key takeaways from the Device OEM segment**

**Top performers** Key takeaways Quarter Apple's ROIC declined with 80% in LTM compared to FY2016 due to a major Creating increase in cash. Samsung's ROIC declined with 10.5% in LTM **Shareholder** > Apple maintained its significant ROIC advantage over competitors – it was Year Value more than 80% higher in LTM Samsung's revenue decline of 14% in the guarter was relatively stable Quarter compared to Apple and Lenovo, which had more than 50% and a 38% Revenue decrease in revenue Q-o-Q respectively **Performance** Year With launch of iPhone 11, Apple was the only player that improved its LTM revenue, but all players had decreased earning Q-o-Q due to the pandemic Quarter > All major players had stable NOPAT margins in LTM, and Apple recorded the highest margin at 17.9% Margin **Performance** Year Lenovo improved its NOPAT margin in LTM from 1.7% to 2.3%, as a result of decreasing COGS Quarter Apple's CTR decreased with 60% in LTM, while Xiaomi was the only company with an increase in capital efficiency in Q1'20 Capital **Efficiency** Lenovo outperformed its peers in LTM in terms of capital efficiency, which has Year Lenovo been steadily improved over the past four years



### Device OEMs' business segments, revenue split and descriptions



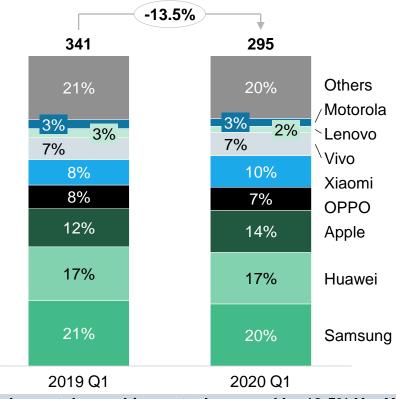


### Recent events during the last three months across the Device OEMs sector

#### **News and happenings for Device OEMs**

#### Fitbit introduced Fitbit Charge 4, its most advanced Health Mar-2020 & Fitness tracker with built-in GPS, active zone minutes, Spotify, sleep tools, Fitbit Pay, etc. Xiaomi is planning to launch a new Redmi fitness tracker Apr-2020 alongside 22 new products, such as routers, smart speakers, etc. Despite the market uncertainty surrounding demand for Apr-2020 smartphones, Samsung announced that it will launch new Note and foldable phone models in the second half of 2020 US moved to block global chip supplies to blacklisted Huawei; the new rule expands U.S. authority to require May-2020 licenses for sales to Huawei of semiconductors made abroad with U.S. technology, vastly expanding its reach to halt exports to the world's No. 2 smartphone maker Apple will begin manufacturing its AirPod headphones in Vietnam, as part of the company's longer-term May-2020 diversification plans linked to labor costs and risk management rather than being a snap reaction to tariffs and COVID-19 Apple is increasing its investment by NT\$10 billion in Taiwan by building a new plant, which will produce mini May-2020 and micro light-emitting diode displays and will become the third overseas research and development center for Apple

#### Global smartphone shipments, Million units



Global smartphone shipments decreased by 13.5% Y-o-Y in Q1'20 due to the pandemic outbreak; Apple has been leveraging on the iPhone 11 successful launch and its expanding market share

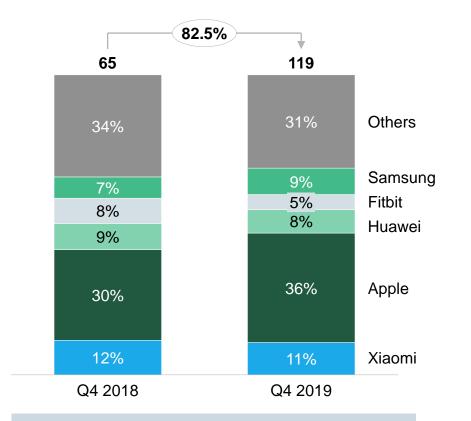
Note: 1. BBK Electronics is a Chinese multinational electronics firm that markets the smartphone brands Realme, Oppo, Vivo and OnePlus. Source: Counterpoint Research, IDC, Capital IQ, Annual & quarterly reports, Applied Value Analysis.



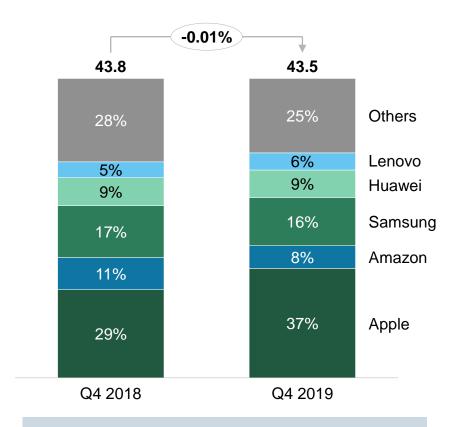
## The Wearables market grew by more than 80% Y-o-Y in Q4 2019, while tablets continue to see mild decline

Global wearables shipments Million units

Global tablet shipments
Million units



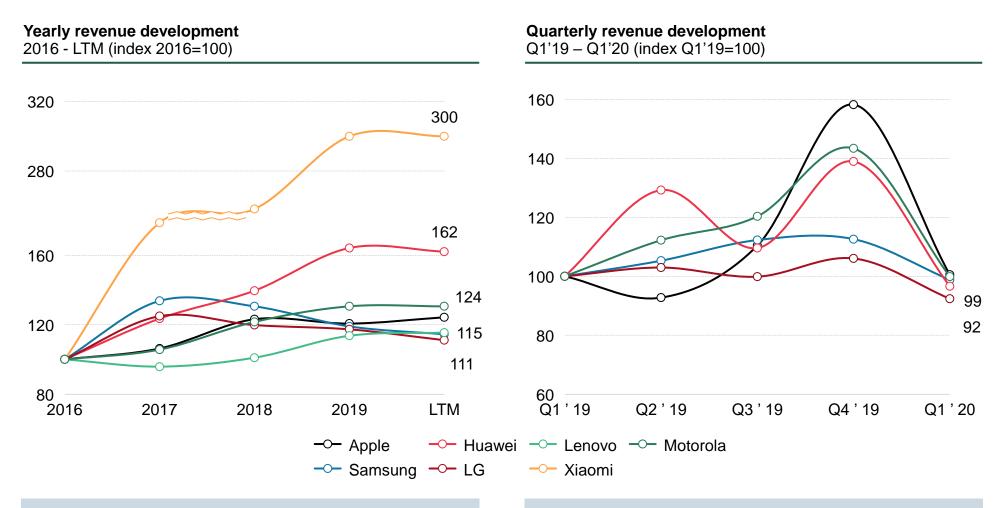
Smart wearables shipments increased with more than 80% Y-o-Y



Apple increased its dominance in the tablet market by improving its market share by 8% Y-o-Y



# The device OEM market had declining revenue Y-o-Y due to the COVID-19 pandemic – quarterly revenues dropped significantly in Q1'20

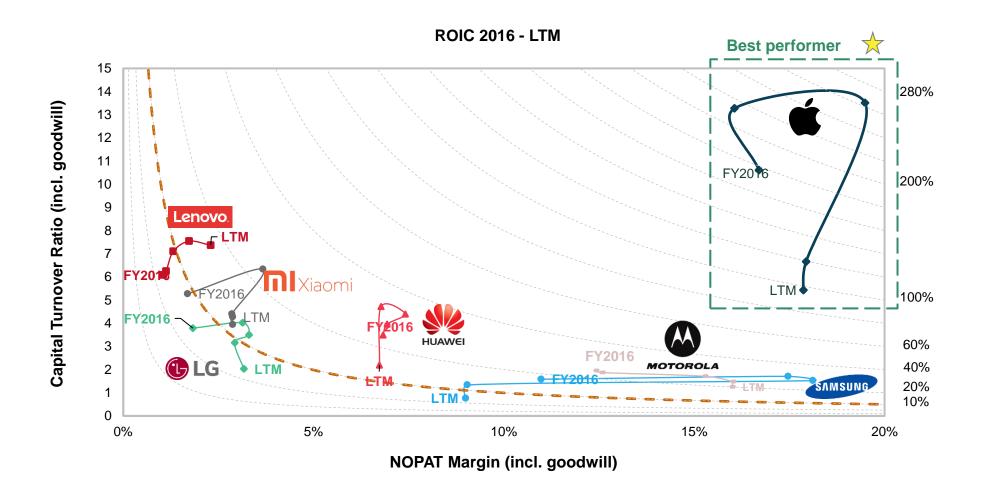


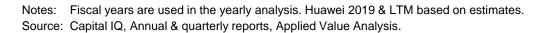
Samsung and LG have seen revenue decline since highs achieved in 2017

The pandemic has heavily affected shipments and caused revenue declines industry wide



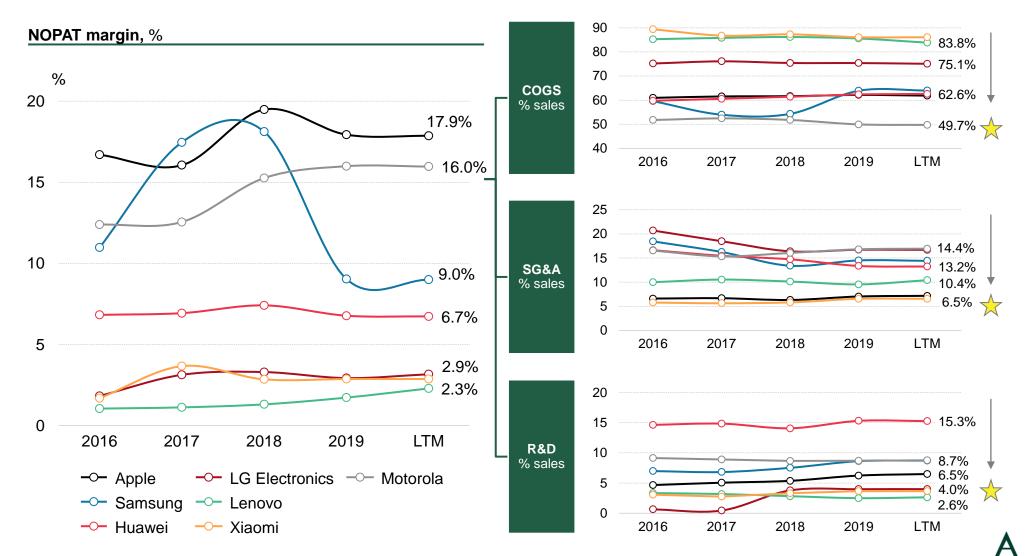
# Xiaomi and Lenovo had positive ROIC developments in LTM vs. 2016 while Apple, Huawei, and Samsung experienced declines during the period





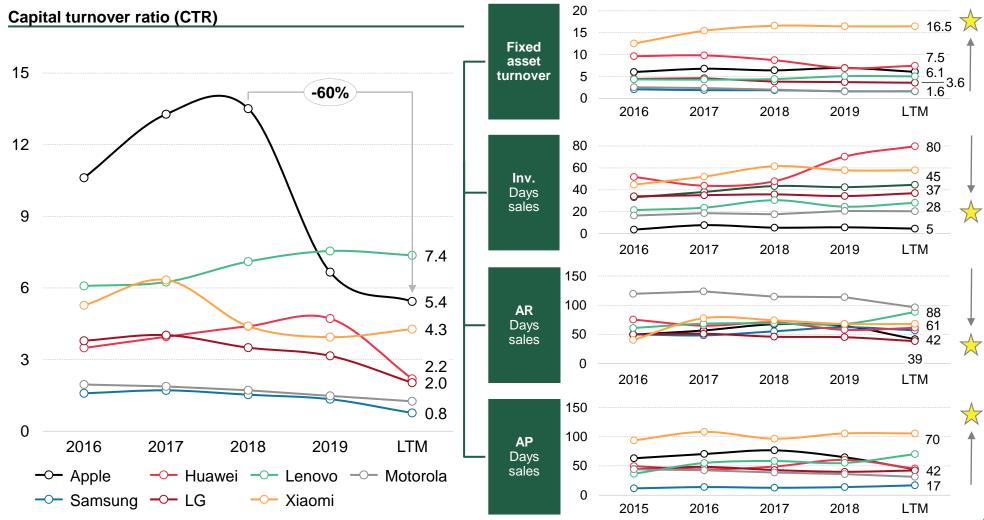


# Samsung's NOPAT margin recovered in Q1'20 from the drop in 2019 and Apple once again showed the highest NOPAT margin in the peer group



Notes: Fiscal years are used in the yearly analysis. Huawei 2019 & LTM based on estimates. Source: Capital IQ, Annual & quarterly reports, Applied Value Analysis.

## Apple's Capital Turnover Ratio decreased by 60% from 2018 to Q1'20 as a result of increasing capital investments



Notes: Fiscal years are used in the yearly analysis. Huawei 2019 & LTM based on estimates. Source: Capital IQ, Annual & quarterly reports, Applied Value Analysis.



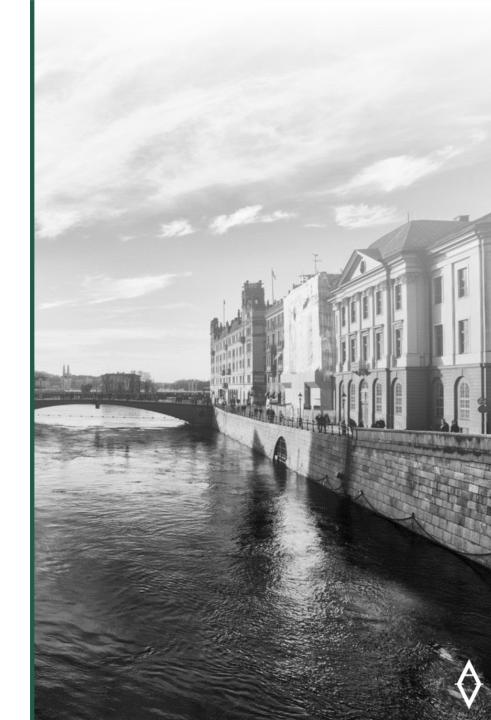
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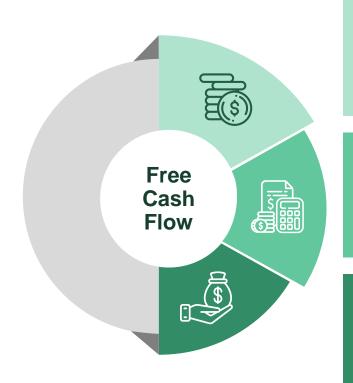
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- 2. Infrastructure OEMs
- 3. Device OEMs

## **COVID-19 Response Insight**

**About Applied Value** 



### During the coming month we will publish a series of whitepapers focused on how to manage strategic and operational topics during times of uncertainty



Cost

- > How to achieve a value-driven SG&A organization
- Re-optimize supply chains in ever-increasingly volatile environments
- How to proactively manage supply base risk in economic downturns

Revenue

- How to ensure Lean Growth when responding to an economic crisis
- > The urgent need to prioritize customers and products in times of economic uncertainty
- > How to maintain a healthy pricing strategy

Capital

- Proven methodologies to aggressively improve working capital
- > Efficiently use limited capital to future-proof your business
- Opportunistic M&A in times of crisis

How to manage a turnaround and seize long-term opportunities

This far we have published Whitepapers on "Turnaround Management" and "Cost Optimization" – All whitepapers can be downloaded free of charge at out Website



## The 1<sup>st</sup> value paper covers AV's practical and proven approach for how to strengthen financials by focusing on bottom-line performance and cash flow



Link to full article

The challenges arising from the COVID-19 pandemic are affecting companies in all industries. Stagnating revenues, furloughs, and organizational uncertainties have paved the way for a challenging future. A new baseline is forcing businesses to swiftly review both their current strategic focus and operational structure to adapt to an unstable economy and a changing market environment.

Our experience is that management teams who fail to recognize and address a crisis early will typically overreact in their response (e.g. cut more costs than necessary or focus on the wrong areas), ultimately causing a longer and costlier recovery.

Failure to understand the business impact from a crisis, as well as having an uncoordinated plan, are a few common mistakes that companies make before initiating a transformation program. One of the key success factors to prevent unsuccessful efforts is to develop a detailed turnaround plan that covers all improvement areas incl. Revenue, COGS, SG&A, R&D, CAPEX, etc. The plan should be both fact-based and data-driven, typically taking between 30-60 days to formulate. A solid plan should start to yield bottom-line results within 60 days of implementation.

Applied Value has led clients through several successful turnarounds. This Value Paper demonstrates a selection of key concepts for managing a transformation program. Our approach is both offensive and defensive; it aims to help companies overcome strategic, operational, and financial challenges during both the current downturn and future downturns.

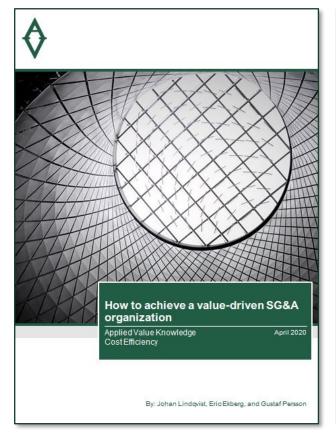
Protecting liquidity should be the company's top priority during a cash flow crisis. Having enough cash-flow and access to capital are critical to avoid a state of insolvency. Of equal importance is maintaining a buffer for future investments to avoid losing ground to competitors.

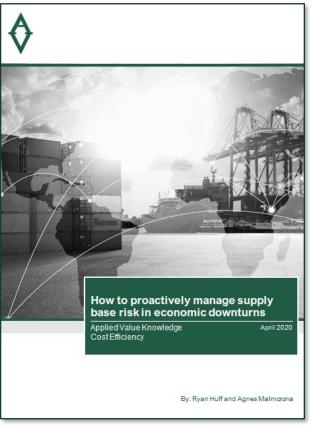
Companies should solve shortages and ensure cash flow improvements by addressing levers related to Revenue, COGS, SG&A, R&D, Inventory, Receivables, Payables, CAPEX investments, and company financing. All should be addressed in a mutually exclusive and collectively exhaustive (MECE) manner.

This report is part of a series of initiatives that demonstrate Applied Value's recommended strategic and operational best practices during economic uncertainties. The series highlights how companies can seize and sustain the strategic and operational opportunities that arise from a sudden downturn.



## Secondly, the three cost series value papers covering <u>Sourcing</u>, <u>Supply</u> <u>Chain</u>, and <u>SG&A</u>







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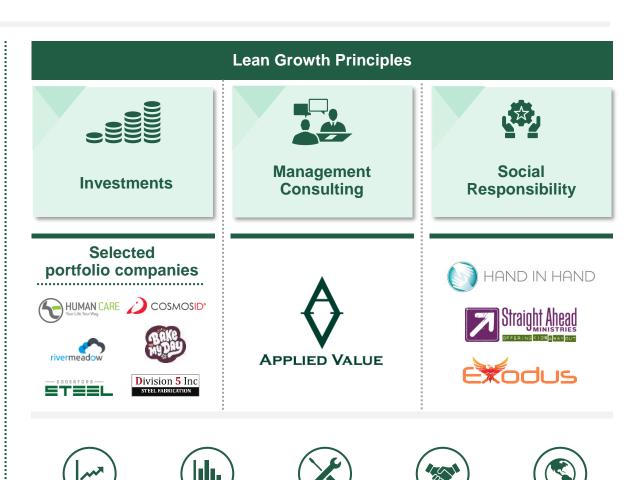


## Applied Value is a management consulting & investment firm founded on the principles of lean growth and entrepreneurship

ROI driven

Fact-based





Practical over

theoretical

Hands-On



Global

perspectives

## Applied Value challenges and supports repeat global clients across industries from three offices

#### **Selected ICT Clients**



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